

Code of Ethics for TOTAL SERVICE a.s. employee

1.	I honor and respect the basic values of TOTAL SERVICE a.s. and I strive to provide precise services to our customers.
2.	I aim to continuously increase my professionalism for the benefit of the customer and TOTAL SERVICE a.s.
3.	I actively participate in building a good image of TOTAL SERVICE a.s.
4.	I reject and resist corrupt behavior and other forms of conduct detrimental to TOTAL SERVICE a.s. and its goodwill.
5.	My loyalty to customers and to TOTAL SERVICE a.s. in general is a long-term premise for the company's prosperity.
6.	I tolerate different opinions and ideas and look for positive elements in them.
7.	I do not misuse company property and equipment for private purposes.
8.	I do not exploit business information for my own benefit or for the benefit of a third party or organization.
9.	I honor and respect equal opportunities (gender, religion, age, education) and fair cooperation.
10.	I reject violations of legislation or ethical principles and do not condone any form of discrimination.

